



September 8<sup>th</sup> 2025

Dear Mrs. Katia,  
we refer to the request from the University of Lugano and with pleasure we send the room confirmation for your next stay in September.

Arrival day: November 25<sup>th</sup> 2025  
Departure day: November 27<sup>th</sup> 2025  
Night: 2

Guest Name: **Mrs. Xuewei Jiang**

- 1 Single Room

Price per room per night: CHF 150.00 including breakfast  
City Tax: CHF 6.20 per person per day  
Parking: CHF 15.00/ 24 hours (reservation required)

***Rooms equipment***

shower, WC, hairdryer, air conditioning, safe with internal plug, work desk with universal sockets, minibar, tea and coffee making facilities, flat-screen smart-TV with device mirroring and free Wi-Fi.

Please note that the entire hotel is a non-smoking area, however; there is a terrace in front of the breakfast room, where our clients can smoke.

***Additional Services***

*Breakfast buffet*

Breakfast is served Monday to Saturday from 6.30 to 10 a.m., Sunday from 7.30 to 11 a.m.  
The buffet offers vegan and gluten-free products. Please inform us of any allergies or intolerances.  
The cost of breakfast (if not included) is CHF 23.00 per person per day.

*Smart Corner*

A Wi-Fi printer and a shoe-cleaning machine are available on each floor for our guests.

*Snacks vending machine*

A snack vending machine with sweet and savoury snacks, alcoholic and non-alcoholic drinks is available on the basement floor.

**Reception opening hours**

Check in: 15:00 – 23:00

Check out: until 11:00

We would like to inform you that our reception is open from 07:00 to 23:00. If you arrive after 23:00, please let us know. We will provide an access code to the hotel.

**Location**

The Hotel City Lugano is located just on the other side of the University Campus, and there is a bus station across and one next to the hotel entrance. The city center and the lake can be reached by foot or using public transportation. The train station is about 1 km away and there is a direct bus (nr. 6) that stops in front of the University Campus (Università) in direction train station (Stazione FFS) (3 stops), so you can reach the hotel in about 10 minutes.

**Cancellation and payment conditions***Free of charge*

48 hours before arrival: free of charge, after that 100% of the first night will be charged.

*No-show*

100% of the first night will be charged.

*Payment***The invoice will be sent to:**

**Università della Svizzera italiana**

**Ref. IFin LunchSem**

**Via G. Buffi 13**

**6900 Lugano 4**

If you have any further questions, please do not hesitate to contact us.

We are looking forward to welcoming you here at the Design & Lifestyle Hotel City Lugano soon.

Yours Sincerely

*Hotel City Lugano Team*